

## **Terms of Use for the McDonald's App**

**Please note that this latest amendment of our Terms of Use for the McDonald's Mobile Application are effective as of 20th February 2026.**

### **Terms of Use for the McDonald's Mobile Application**

#### **General Information**

The McDonald's Application (hereinafter: Application) is operated by Progress Promotion Ltd.

Registered office: H-1027 Budapest, Bem József utca 1/B., BEM Center irodaház, 1. emelet; company registration number: 01-09-705195; tax no.: 12824256-2-41, contact details: info@hu.mcd.com) (hereinafter: McDonald's or Operator).

The technical background is primarily provided by and the service runs on a server of Plexure Ltd. (registered office: 104 Quay St Auckland, 1010, New Zealand; company registration number: 3072625). Further providers and processors involved in the operation of the Application can be found in Chapter 2.5 of the Privacy Notice (<https://www.mcdonalds.com/hu/hu-hu/adatkezelesi-tajekoztato-.html>).

Access to and use of the Application is regulated by the applicable laws and these

#### **Terms of Use**

<https://www.mcdonalds.com/hu/hu-hu/felhasznalasi-feltetelek-a-McDonald-s-mobilalkalmazasahoz.html>. Those who download and use the Application (hereinafter: the Users) accept its legal terms and these Terms of Use. Should they refuse to accept these Terms of Use or chapter 2.5 on the mobile application in the Privacy Notice (<https://www.mcdonalds.com/hu/hu-hu/adatkezelesi-tajekoztato-.html>), they will not be entitled to register for and use the Application.

These Terms of Use are governed by Hungarian law, without regard to the conflict-of-law rules. Users of the Application expressly accept that any legal disputes will be resolved under the exclusive jurisdiction of Hungarian courts and authorities, based on Hungarian law. These Terms of Use only apply to the contents of the Hungarian Application. Should you transfer to another country within the Application, please be informed of the terms of use applicable to that country. If you disable geolocation services in the installation process, the application will use the default setting according to the country set in the phone software, but you can freely select another

country listed in the application. If geolocation is enabled, the offered default setting will be the locally relevant country.

### **Intellectual property**

The Application and all related trademarks, copyrights or any other registered or not registered intellectual property (hereinafter collectively: Intellectual Property) are owned by the international McDonald's Group and/or McDonald's or contracted partners of the McDonald's Group. The Users are entitled to the use of the Application in full respect of the Intellectual Property. Intellectual Property comprises, among others, all software, trademarks, logos, brand designations, brand names, trade names, photos, text, graphic images, databases. Any violation, infringement, copying or recast of the Intellectual Property is prohibited, just like any other forms of violation, unauthorised use, transfer, encumbrance or disposal or abuse in any manner. If the above rules are violated, the Operator and/or any owner of the Intellectual Property rights will immediately terminate the possibility of use, while taking appropriate legal action, potentially including criminal law consequences.

### **Use of the Application**

Only persons aged 16 and above are entitled to use the Application. The Application can be used free of charge, but only for private purposes, not for profit, and only according to these Terms of Use. The data provider may charge extra for the download and use of the application. Any related costs that may arise shall be borne by the User. The use of the Application is only available to registered Users, and the right of use is not exclusive, but it is provided together with the other registered Users. The right of use is not transferable.

The Operator has the right to amend the Terms of Use or the functioning of the Application or to terminate the Application at any time, especially for reasons such as any change to the technological environment, change of law, change in data processing operations, in corporate operations, for adherence to security requirements, adaptation to user feedback and experience, or due to changing user needs or to enhance user experience, on introducing a new application functionality, or introducing significant changes as compared to the current structure and image of the application, on arrival of significant changes to the loyalty program, in the event of force majeure. In the case of an amendment, the Operator shall publish the amended rules in advance on the website <https://www.mcdonalds.com/>, and it is also entitled to specifically notify Users by sending an electronic mail to their e-mail addresses provided in their own accounts and /or via push notifications (pop-ups in the application) and/or via in-app banners (ad tiles within the application). The Operator is entitled to terminate access to the Application at any time, whether for a specific User, a wider scope of Users, or for all Users, without prior notice or warning, in particular when fraud or any suspicious activity is perceived.

### **Indemnification**

The Operator shall not bear any liability for data loss, service interruption or any damage arising from unavailability of the Application which are caused by external attacks affecting the Application or the server it runs on, such as SQL injection attacks, DDoS attacks or any other cybersecurity incidents affecting the Application or the server it runs on. Accordingly, if the Users receive false system messages during an attack on the Application or the server, the Operator does not bear any responsibility for them. The Operator reserves the right that, when perceiving any manipulation, mass-generated downloads, or any conduct that is, in any way, incompatible with the spirit of the Application or violates it, or a justified suspicion of this arises, it will immediately exclude the User from the Application.

The database connected to the Application can only be changed by the Operator, via the web server on which the Application runs. Any intervention by external means which are not available within the Application shall entail the User's immediate exclusion. If the User closes the Application during use, or the connection to the server website is interrupted (for any reason), the Operator will not take any responsibility for data loss. The Operator which created and manages the Application attempts to ensure by all available means that the Application is deemed secure from technical aspects. The Operator shall not be responsible for any damage arising from inappropriate connection or use, any data loss due to potential outages, faults of the internet address, unexpected technical errors, or any damage caused by a virus or other malicious reasons. The Users are expected to consider at all times whether they have the knowledge, technical requirements and performance required for the use of the Application.

### **Technical requirements**

The Application can be used with the following technical requirements: A mobile phone equipped with Android operating system of version 10.0 or newer, with iOS operating system of version 17 or newer, at least 350 MB free storage space, and internet access with a bandwidth appropriate for use. The User has to meet the technical conditions to be able to download and use the Application. The Operator cannot be held responsible for any failure to meet the technical conditions.

For IT security reasons, the application cannot run on rooted phones, or on phones without the basic Google services (e.g. Huawei mobiles released in 2020, such as Huawei P40 and other Huawei models of later release).

For Users with Android operating system, we recommend downloading the Application from the official marketplace. Stores offering modified applications (mods) or other malicious software previously installed by the User from third parties may prevent the Application from running. Applications or tools that modify or update (patch) applications installed on the Android operating system with new features may prevent the Application from working properly. The Application can only be run in the primary workspace.

For IT security reasons, the application can give an error warning in offline mode, if an upgraded version has been added to application stores since when it was opened for the last time.

The Operator will not bear any responsibility for any data loss or fault of the device due to the use of the Application. The Operator's liability is excluded for data or information provided or displayed by any third-party server linked to the Application.

The Application can be used after installation and registration. Installation is only possible via the Google Play or the App Store platforms. The Application package has versions, and the operating system running on the mobile phone regularly searches for updates, depending on the settings. If an update is available in the application store, the operating system will offer the possibility for download. The Operator shall not assume any responsibility for the operation of the app store or the operating system.

If the User changes for another mobile device, the Application needs to be downloaded again. However, no new registration is required for this renewed download, and the previous information stored in the Application will also remain accessible after sign-in. If the User changes their mobile phone number, no action is required in connection with the Application.

### **Registration, logging in, stored data**

It is possible also without registration to find information on specific offers, products and services, or view the main data of McDonald's restaurants in Hungary.

Several features of the Application are only available with registration.

For the basic registration, as the first step of registration, it is necessary to switch on the first (top) toggle. After that, the User will be able to access general coupon offers. The basic registration also gives access to the Mobile order and pay functionality, hereinafter: 'MOP').

If during registration, Users also switch on the second (middle) toggle, they connect to the MyMeki loyalty program in order to collect points after their purchases, and to receive personalized offers if they explicitly consented to push/pop-up messages on their mobile devices, or if they are subscribed to the notices to be sent out in the email described in the next paragraph. Depending on the User's authorisation and the device settings, marketing communication occurs in the formats of a push notification (popup in the application), in-app banner (ad tile within the application) and email.

The registration form also offers a possibility to subscribe to email marketing communication notices on McDonald's offers, rewards and promotions. It is necessary to switch on the third (bottom) toggle for subscription. After registration,

the consent can be changed at any time in the “Communication Settings” under the “My profile” menu item of the Application.

By registration in the Application, the User also accepts these Terms of Use and the Privacy Notice. Only persons aged 16 and above are entitled to register for the Application.

The following data need to be provided for registration purposes: email address, password, and optionally: day/month/year of birth, gender.

The Operator will not bear any responsibility for the accuracy of data provided on registration.

After registration, the User can log in to the Application at any time by entering their email address and chosen password. Once the data are entered, the Application sends a six-digit numeric code to the User in email, which must be typed into the designated field in the Application to complete logging in. More details on two-factor authentication are to be found in the Privacy Notice.

Any User who violates a third party’s rights related to personality or copyrights or industrial property rights or any other Intellectual Property rights or any legal provisions by any contents they share, or any User who displays commercial or for profit advertisement as spam via the Application, or bullies, threatens or slanders other Users via their own profile or via sharing messages with the community, or disseminates the Application under their own name, copies or recasts it in whole or in part, or infringes, copies or abuses the Intellectual Property in any other way, or uses the trademarks of the Application and the Operator, the contracted partners of the McDonald’s Group (e.g. McDonald’s, Meki etc.) without authorisation, or damages the Application in any manner, e.g. by using software or telecommunication equipment, or otherwise violates the provisions of these Terms of Use, can be deleted from the database of the Application without prior notice.

The User can request cancellation of their registration at any time in writing, in the manner specified in the Privacy Notice. The registration can be cancelled starting from the “Cancel profile” menu item under “My Profile” in the Application.

## **Mobile Order and Pay (“MOP”)**

### **Introduction**

This chapter regulates the functionality in the Application which allows the Users to place and pay for orders with participating restaurants within the Application, and to take over the food, drinks and other products they ordered and paid for in the selected restaurant or to use services in the selected restaurant (hereinafter: “Mobile Order and Pay”, abbreviated as “MOP”).

MOP aims to provide customers with a convenient way to compile orders in the Application and place them with any participating restaurant.

The MOP functionality is only available to registered Users, i.e. the User needs to have a registered online service account when using the MOP functionality. The MOP functionality can be used without any other registration apart from the general one for the Application.

The MOP functionality is available to Users who have accepted the Terms of Use. Should they refuse to accept these Terms of Use or the Privacy Notice (<https://www.mcdonalds.com/hu/hu-hu/adatkezelesitajekoztato-.html>), they will not be entitled to use the Application.

The MOP functionality can be used by clicking on the “Order” button at the bottom of the landing page of the Application.

The list of McDonald’s restaurants which currently use the MOP functionality does not necessarily coincide with the list of all Hungarian McDonald’s restaurants.

The User selects the products they wish to order within the MOP functionality. After compilation of the order, they have to select their preferred takeover option. After completing the order, the User pays (by use of bank card or via Apple Pay or Google Pay, according to their choice). The User’s card is charged after clicking on the “Order and Pay” button. The confirmation message will contain an order number. Orders placed must be taken over in person at the selected restaurant. The User is obliged to present the order number identifying the given order on the screen of his/her mobile phone at the request of the McDonald’s employee serving the order.

Home delivery is not available within the MOP.

### **Select the Restaurant**

The User places their order directly with a participating McDonald’s restaurant, and the agreement on the sale and purchase of products (food, drinks and other products) is concluded between the User and the operator of the selected restaurant, where the order is placed. The operator of the selected restaurant is either Progress Restaurant Chain Ltd. or any of their Hungarian franchisees, so the agreement is also made between the User, on the one hand, and either Progress Restaurant Chain Ltd. or one of its franchisees, on the other hand.

Here are the basic details of the restaurant operators:

<b>Operator</b>	<b>Operator’s address</b>	<b>Operator’s company registration number</b>	<b>Operator’s tax number</b>	<b>Operator’s email address</b>	<b>Operator’s telephone number</b>

Progress Restaurant Chain Ltd.	H-1027 Budapest, Bem József utca 1/B.	01-09-078924	10624500-2-44	info@hu.mcd.com	+36-1-808-9855
Ba-Li Gyorsétterem Kft.	H-1153 Budapest, Szentmihályi út 131.	01-09-677786	11359346-2-42	info@hu.mcd.com	+36-1-808-9855
CLEAR '97 Gyorsétterem Kft.	H-9700 Szombathely, Simmelweis I. utca 2 I/12	18-09-103048	11319481-2-18	info@hu.mcd.com	+36-1-808-9855
Cserháti Family Kft.	H-4025 Debrecen, Piac utca 53.	09-09-002554	11150336-4-09	info@hu.mcd.com	+36-1-808-9855
Full-Pack Kft.	H-1213 Budapest, Szentmiklósi utca 73.	01-09-666134	12325616-2-43	info@hu.mcd.com	+36-1-808-9855
KisSzabó Kft.	H-4400 Nyíregyháza, Zrínyi Ilona utca 4-6.	15-09-063512	11259057-2-15	info@hu.mcd.com	+36-1-808-9855
LIC-2000 Kft.	H-2484 Gárdony- Agárd, Kinizsi út 1/A	07-09-007128	11974602-2-07	info@hu.mcd.com	+36-1-808-9855
SZMF Restaurant Kft.	H-1211 Budapest, Kossuth Lajos út 99/A	01-09-420891	32376786-2-43	info@hu.mcd.com	+36-1-808-9855
PEKI Restaurant Kft.	H-6000 Kecskemét, Izsáki út 3.	03-09-107202	11784580-2-03	info@hu.mcd.com	+36-1-808-9855
Shark 95 Kft.	H-1053 Budapest, Múzeum körút 1/B	01-09-689343	12499517-2-41	info@hu.mcd.com	+36-1-808-9855
Színarany Kft.	H-7400 Kaposvár, Berzsenyi D. utca 11.	14-09-302881	11484888-2-14	info@hu.mcd.com	+36-1-808-9855

Tarján Food Kft.	H-1132 Budapest, Nyugati tér 4. 2. emelet 23	01-09-204966	11210571- 2-41	info@hu.mcd.com	+36-1-808- 9855
Tresser Restaurants Kft.	H-1095 Budapest, Boráros tér 7. Fsz. 9..	01-09-737020	12134720- 2-43	info@hu.mcd.com	+36-1-808- 9855

In addition to the above-listed details, the addresses of restaurants operated by the franchisees of Progress Restaurant Chain Ltd. are available at: <https://www.mcdonalds.com/hu/hu-hu/Rolunk/franchise-partnereink.html>; all other restaurants are operated by Progress Restaurant Chain Ltd.

The agreement is regarded as a distance contract made in Hungarian, which is not put into writing and not filed.

The preparation and handover of the products is within the responsibility of the restaurant with which the User has placed their order and where the User takes the products over. The User understands and acknowledges that they purchase the products directly from the operator of the restaurants (and not from McDonald's Corporation or any other international McDonald's unit).

The User is free to choose any participating restaurant within the territory of Hungary. The default operation of the Application allows for turning on or off geolocation services. It is not mandatory but possible for the User to enable geolocation services on their device, however it shall remain the User's responsibility, also when using geolocation, to place their order with the restaurant where they wish to collect it, and to double-check this before placing the order. If the User has not enabled geolocation services, or they have, but they wish to order from another restaurant, they have to select the restaurant manually. The Operator and the restaurant operators shall not bear any liability whatsoever for any factors affecting geolocation, including but not limited to the functioning or available memory capacity of the User's device, network exposure, network congestion, coverage, ill-functioning connections, and potentially erroneous orders caused by such circumstances.

When selecting the restaurant, the User will see the address and distance of the restaurant, the opening hours (which may differ from the MOP opening hours) and also special availability hours (including McBreakfast®, McDrive®, McCafe®, etc.), as well as the services available at the restaurant. When selecting the restaurant, the User will be informed if the restaurant is currently closed for MOP ordering (e.g. at a certain time of day), so it does not accept mobile orders. In such a case, the

restaurant can be selected for MOP ordering, but the order cannot be completed, and the option to select the way of takeover is inactive.

### **Selection of products and prices**

Currently available products and currently effective prices in the selected restaurant can be found on the MOP interface.

Some restaurants do not sell all the products offered by Hungarian McDonald's restaurants. Certain products and/or offers may not be available in all restaurants and/or for all orders. This means that the availability of products and/or services can vary by restaurant and time period (including time of day).

The product and packaging images on the MOP platform are only shown by way of example; they may differ from the actual product or packaging received at the restaurant. Differences can occur, in particular, due to the colour settings of the User's device, or other factors such as the ingredients used, the supplier, the region within the country.

Each restaurant operator is free to set their own prices, and can charge additional fees, e.g. for takeaway.

If the User spots an error in the price charged for a product, to handle the problem efficiently, they should primarily attempt to clarify it with the restaurant affected by the order.

When ordering and purchasing within the MOP functionality, it is possible to credit MyMeki loyalty points and redeem loyalty offers provided that the User has consented to and confirmed their participation in the MyMeki loyalty program on or after the acceptance of the Terms of Use. During purchases within the MOP functionality, Coupons found in the Application can be redeemed even if the User does not take part in the MyMeki loyalty program. During purchases within the MOP functionality, it is not possible to use vouchers or coupons which are not available in the McDonald's application, or to use an employee discount or to support the work of Ronald McDonald House Charities (hereinafter: Charity Payments).

### **Takeover options**

After having selected the restaurant and the products, the User has to select the manner of takeover.

The User can take over the order in any of the following channels: (i) at the counter; (ii) table service; (iii) McDrive®; (iv) takeover zone in the parking area; depending on availability at the restaurant where the order is being taken over.

Information on the availability and conditions of takeover options is available on the MOP platform. Takeover options can vary by restaurant and time of day.

Depending on the takeover option, the following conditions apply:

(i) orders at the counter: MOP opening hours, and choosing between in-restaurant consumption and takeaway; a takeaway fee is charged for takeaway orders, providing the order number.

(ii) table service: MOP opening hours and selection of the table where the User requests to be served (in the designated zones of the restaurant, table numbers for MOP orders can be found on small tags placed for this purpose) providing the order number;

(iii) McDrive®: MOP opening hours, a takeaway fee is charged, they arrive at the McDrive® within 2 hours from placing the order and share the order number with our staff member; this is when they start to prepare the ordered food and drink items. Should this not happen within 2 hours after a successful order and payment, the User's order will be cancelled. The service can be used at the Drive Thru with the following means of transport, as specified in our [Restaurant House Rules](#):

- cars
- motorcycles
- bicycles;

(iv) takeover zone in the parking area: MOP opening hours and selection of the empty takeover point (the alphabetic or numeric identifier of a parking lot designated for MOP orders, as identified in the parking area with road surface paint or a sign, except Allee restaurant<sup>1</sup>) where the User requests to be served, providing the order number, a takeaway fee is charged.

Where the User selects the takeover option, the opening hours (service hours) are also displayed for each option, which is to be understood as the opening hours for taking over MOP orders, which is not necessarily the same as the restaurant's opening hours for regular guests. If the User arrives beyond the opening hours for MOP takeover, they cannot take over the order, and the restaurant will not refund the amount paid. Before placing and paying for an order, the User is required to make sure that they can get to the selected restaurant with which the order is placed in time. This is within the User's scope of responsibility in all cases.

After placement and payment of the order, except for takeovers in the McDrive®, the restaurant selected by the User starts to prepare the food and drinks for all other takeover channels (regardless of whether geolocation is switched on). The actual preparation time of ordered and paid food and drinks varies. If the User chose "Takeover at the counter" when placing the order, but they do not take over the ordered products within five (5) minutes, the ordered products will be destroyed without any exchange or refund of the purchase price.

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<sup>1</sup> Allee restaurant does not have a takeover zone in the parking area.

If the User places an order for takeover at the McDrive®, after placement and payment of the order, the order will only be prepared once the User arrives at the McDrive® and provides the order number.

If the User chooses takeover in the McDrive®, and they arrive after the menu board is switched over (McBreakfast® is available from 6 a.m. to 10:30 a.m. / Daytime menu from 10:31 to 5:59 on the following day) or any of the selected products is not available any longer, they have to talk to a staff member.

If the User makes an order for table service or takeover at the parking area, once they arrive at the restaurant, before placing and paying for the order, they have to enter the number of the selected table or the numeric code of the selected empty parking lot (except Allee restaurant<sup>2</sup>) on the MOP platform. Once the order is ready, a staff member will greet the User at the takeover zone in the parking area or at the table, and serve them.

If the User places an order for a takeover point in the parking area, after taking over the ordered products, the User has to leave the takeover point (except Allee restaurant<sup>3</sup>).

### **Payment for the order**

After the User selects the restaurant, the food, drinks and other products they wish to order and the takeover option, the main details of the order are displayed on the MOP platform (restaurant, takeover option, total sum, subtotal, takeaway fee).

The User can select the payment method on the order summary page. Payment methods available on the MOP platform are: card (Maestro, VISA, MasterCard), or Apple Pay (iOS) or Google Pay (Android). No other payment methods are accepted.

After entering card details, it is possible for the User to save card details for later MOP orders by shifting the “save bank card” toggle.

If the payment methods Apple Pay or Google Pay are applied, Apple Pay or Google Pay activates the payment option stored on the User’s phone, so there is no need to enter card details, since those have been previously saved in the User’s Apple Pay or Google Pay wallet.

The User can ask for an invoice on the order summary page, by providing the necessary invoicing data (name/company name, address, tax number).

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<sup>2</sup> Allee restaurant does not have a takeover zone in the parking area.

<sup>3</sup> Allee restaurant does not have a takeover zone in the parking area.

Any potential mistakes made during electronic data input should be corrected and any change of data related to a given order can be only made before clicking on the “Order and payment” button.

By clicking on the “Order and payment” button, the User expressly declares and accepts the following: the User accepts the Terms of Use, and that a takeaway fee is charged for each takeaway order, and acknowledges that the order placed entails a payment obligation, and the order cannot be changed, withdrawn or cancelled after payment.

If the User has ordered and paid for their order, it cannot be revoked or cancelled, in accordance with Section 29 Point (1) (c) and (d) of Government Decree 45/2014 (II.26.), pursuant to which the consumer is not entitled to exercise the right of rescission without justification in the following cases: (c) for not prefabricated products, which have been made as instructed or specifically requested by the consumer, or for any goods which have been personalised to the consumer; (d) perishable goods or goods with short-term durability.

If the User fails to take over the ordered products at the selected takeover point, no price or fees will be refunded.

The User can pay for the order via the payment system of Adyen N.V. (registered office: Simon Carmiggeltstraat 6-50, 1011DJ Amsterdam, Netherlands, hereinafter: Adyen), which is embedded in the Application.

By clicking on the “order and payment” button, the User authorises the restaurant to process the order. The payment service provider of the restaurant processes the payment, and charges the payment card selected at order creation. After successful payment and takeover of the ordered products, the ownership right to the ordered products transfers to the User.

The restaurants use third-party providers to securely store the Users’ payment card details, to process in-restaurant payments and to prevent any fraud related to cards and payments.

The User understands and accepts that, when a payment card is added, third-party providers of the restaurants can verify whether the payment card added by the User is valid, whether there is sufficient balance on it, and if the circumstances of using the bank card or Apple Pay or Google Pay indicate any kind of fraud or abuse. If a suspicion of fraud or abuse arises, the order and payment may be rejected, for which no liability whatsoever shall be borne by the Operator or the operators of the restaurants.

In such a case we suggest that the User turns to us at [info@hu.mcd.com](mailto:info@hu.mcd.com) for further clarification. Furthermore, the User understands and accepts that when making a

purchase in a restaurant via the MOP functionality, the registered trader is the operator of the relevant restaurant.

By placing and paying for the order, the User represents and warrants that they hold all statutory rights to use the payment card and payment method they choose.

After successful payment; the User receives a confirmation message on the MOP platform, which contains an order ID number.

After successfully placing an order and paying for it, the User receives an order summary email with a confirmation to their registered email address.

After a successful order, the loyalty points are automatically credited to the User's MyMeki loyalty card provided that the User has consented to and confirmed their participation in the MyMeki loyalty program on or after the acceptance of the Terms of Use.

The User receives the receipt or, if requested, the invoice when taking over the ordered products, together with the ordered products. The User accepts that they can only request an invoice before placing the order, giving accurate invoicing information.

### **Objections, complaints, questions**

The Users are obliged to check the orders they take over to see if they contain what they have ordered, in the right quantities and composition. Should the Users have any quality or quantity or other complaints about the products, they are primarily expected to contact the restaurant affected by the order.

Users can turn to the operator of the restaurant with their complaints by electronic means at [info@hu.mcd.com](mailto:info@hu.mcd.com), or by post, sent to the above-listed registered offices. Complaint and objections are handled according to the information available on the <https://www.mcdonalds.com/hu/hu-hu/kapcsolat/kapcsolat.html> website and in the restaurants.

The restaurant operator will do their best to answer any written comments as soon as possible. Even the more complex questions or requests will be answered within 30 days from receipt. If the comment is not related to service provided in a restaurant operated by Progress Restaurant Chain Ltd., the comment will be forwarded to the franchisee operating the affected restaurant, which operator will send a reply also within 30 days.

If the User is not satisfied with the answer, they can launch a proceeding with the mediation board operated by the county (Budapest-capital) Chamber of Commerce and Industry, which boards serve to help with the resolution of consumer legal disputes. Competent for the proceeding is the mediation board according to the

User's residence or place of stay in case of natural person and the address of the non-natural person User's registered office in case of an order requiring a VAT invoice for a non-natural person (see in the annex to these Terms of Use). In the absence of a domestic residence, place of stay or registered office, the territorial area of competence is based on the registered seat of the business affected by the consumer legal dispute, or that of the body with authorisation to represent it. According to the consumer's request to this effect, the mediation board specified in the consumer's request shall be competent for the proceeding. The contact details of mediation boards can be found on the [www.bekeltetes.hu](http://www.bekeltetes.hu) page.

If the User has any questions or problems in connection with the charges indicated in the statement of account or if they dispute the restaurant transaction, the amounts debited from the payment card, they can turn to the bank which issued the card, since the bank can inform the User of bank policies and clarify in which cases they release pending debits.

If the User considers that incorrect or unauthorised amounts have been debited from their accounts, they should immediately contact their bank. Please also change your password as soon as possible. Security experts recommend individuals to choose a password that is complicated enough, and to use different username-password combinations for each account.

For further details, please check our website at <https://www.mcdonalds.com/hu/hu-hu/mcdonald-s-app/mobil-rendeles.html>.

## **Coupon offers**

As the main functionality of the Application, we provide coupon offers to registered Users as follows: (i) general coupon offers for Users not participating in the MyMeki loyalty program, (ii) for users participating in the MyMeki loyalty program, segmented coupon offers (categorised based on certain data) and personalised coupon offers intended for the specific User, and we can also make temporary offers available in the application, which are also available at the restaurants without using the Application. The terms for redeeming each coupon offer are detailed and presented below the coupon, and can be checked by opening details. The User can read details on the redemption process in the "How it works" menu item.

A coupon offer can be used for one purchase, within its validity period, from a single device. Every coupon has a unique QR code, so only one such coupon can be used for an order. It is not possible to use the same coupon twice within the same order, which also holds for scanning the QR code.

Coupons can be redeemed in the following way: first the Users have to click on “REDEEM”, button, then on the “Redeem with mobile order” button and after on the “Add to cart” in the Application.

To do so, they have to scan the QR code pertaining to the given coupon offer at the POS terminal or the cash desk, or at the ordering terminal, click on the “Add to Basket” button for mobile orders, or dictate the coupon code (the numeric code starting with M, to be found directly below the QR code) in the Drive. The numeric code starting with M can be entered at the POS terminals or dictated at the cash desks. After a few seconds of inactivity, the kiosk asks the User if they intend to continue the purchase, and if the User does not respond or interrupt the order, the kiosk will automatically navigate back to the home screen after some seconds, and all data related to the previous log-in will be deleted. If the User has scanned the QR code on the kiosk interface or entered the coupon code (numeric code starting with M) but has not completed the purchase for some reason, they are required to interrupt the ordering process and the login on the kiosk to prevent any abuse. Furthermore, the User is responsible for making sure before starting the ordering process that there is no other person logged in on the kiosk interface. The Operator and the restaurant operators shall not bear any liability for the case that the User fails to perform or fails to adequately perform their signout obligation or to check before logging in as described above.

Deals offered in the Application cannot be combined with any other discount. One or more coupon offers can be also available to Users simultaneously within the Application. The Users can access discounted price offers and/or other deals with the coupon offers according to the applicable redemption terms.

The validity periods and terms of redemption for coupon offers in the Application may differ by coupon. Details of redemption for a given coupon offer can be found in the coupon description and within the coupon after opening the Terms of Use of the relevant offer. The Operator shall not bear any liability for misunderstandings arising from the difference in terms of redemption for specific coupon offers.

Coupon offers are updated according to the current offer intended for the User every time the Application is opened, provided that an internet connection of sufficient bandwidth is given. If the Application was not closed during a previous session, or the coupon offers are not updated on the User’s mobile phone due to insufficient bandwidth of the internet connection, currently invalid offers might appear in the Application, for which no responsibility is taken by the Operator. It is within the User’s responsibility to check if coupon offers are still valid. The Operator shall not bear any liability for current availability of the coupon offers in the Application or for any misunderstanding in this regard.

Coupon offers can be redeemed directly with a participating McDonald’s restaurant, and the agreement on the sale and purchase of the products is also made between the User and the McDonald’s restaurant which takes the order, which is operated by

Progress Restaurant Chain Ltd. or any of its franchisees participating in coupon offers. The preparation and handover of the products is within the responsibility of the restaurant where the User takes them over. The availability of any product depends on whether it is sold in the restaurant where the User takes over the order. Some restaurants do not sell all products. Every restaurant is free to set their own prices. Certain offers and prices are not necessarily available for all orders, at all points of sale. If a purchase using a coupon offer is made for takeaway, including McDrive® orders, a takeaway fee is charged once for each purchase. The amount of this takeaway fee should be clarified in the restaurant before the purchase.

### **MyMeki loyalty program**

MyMeki loyalty program is a point-based loyalty program within the Application, which involves that Users can earn loyalty points (hereinafter: loyalty points or points) by making purchases in McDonald's restaurants, and use these points to acquire certain products or to make use of other occasional deals (hereinafter collectively: Loyalty Offers) in MyMeki sub menu item. The User's loyalty points can be also redeemed for digital vouchers provided by cooperating partners (hereinafter: Partners) via a permanent interface separate from the MyMeki submenu but available from the Home page and the MyMeki submenu item (hereinafter: Partner Loyalty Offers). The User is entitled to redeem loyalty points and obtain Partner Loyalty Offers based on the conditions (e.g. loyalty point value, validity period) and mechanism included in the given Partner Loyalty Offer promotion, about which the Operator informs the User in advance in the given promotion.

When these Terms of Use use the term "loyalty offers" hereinafter, it means "Loyalty Offers", "Partner Loyalty Offers", and also "Other MyMeki promotional Loyalty Offers" as described below.

By taking part in the MyMeki loyalty program, the User can collect loyalty points after their purchases, redeem loyalty points and receive segmented deals (categorised based on certain data) and personalised deals intended for a specific User. No MyMeki points are credited on redemption of a loyalty offer, however, if the User also makes a purchase simultaneously with redeeming points, the points earned by such purchase are credited. If the User also purchases some other products or uses other services beyond redemption of the loyalty offer, they must be paid for. No MyMeki loyalty points can be earned on the amount of Charity Payments.

When registering in the Application, where Users specifically consent to the use of the MyMeki loyalty program, they can join the loyalty program by toggling the second (middle) switch. After registration, the consent can be changed at any time in the "personalised deals" menu item under "MyMeki loyalty program" in the "Profile" within the Application. Each registered User who has given the necessary consent has a unique QR code, which is displayed on the digital loyalty card within the Application. There is one loyalty card for each registered account.

To earn points and take loyalty offers in the Application, the User needs to be logged in in their own account every time, and the consent pertaining to the loyalty program must be given in their profile, i.e. it must be switched on. When making the purchase, the User has to scan the QR code at the kiosk, at the counter or on the ordering terminal in McDrive®, or give the numeric code starting with M, which is under the QR code (hereinafter: Numeric code), or for mobile orders, the offer can be redeemed by clicking on the “Add to basket” button. Failure to scan or give the QR code or numeric code when making a purchase has the consequence that the User will not earn any points on that purchase, and will have no right to claim these points subsequently. No points can be added after the purchase, retroactively.

After a few seconds of inactivity, the kiosk asks the User if they intend to continue the purchase, and if the User does not respond or interrupt the order, the kiosk will automatically navigate back to the home screen after some seconds, and all data related to the previous log-in will be deleted. If the User has scanned the QR code on the kiosk interface or entered the coupon code (numeric code starting with M) but has not completed the purchase for some reason, they are required to interrupt the ordering process and the login on the kiosk to prevent any abuse. Furthermore, the User is responsible for making sure before starting the ordering process that there is no other person logged in on the kiosk interface. The Operator and the restaurant operators shall not bear any liability for the case that the User fails to perform or fails to adequately perform their signout obligation or to check before logging in as described above.

On the first purchase after joining the MyMeki loyalty program, each User will earn a one-off accession bonus worth 100 points when scanning the QR code of their digital loyalty card for the first time. For all purchases made in McDonald’s restaurants, 1 point is credited to the Users’ digital loyalty card for each 100 (one hundred) forints spent (HUF 100 = 1 loyalty points) provided that the User scans the QR-code or enters the numeric code during the transaction. During the temporary promotions announced by the Operator, the User has the opportunity to collect more points than the basic rules (100 HUF = 1 loyalty point), if he/she fulfills the conditions announced in the temporary promotion. Such temporary promotions may be the followings including but not limited to: extra loyalty points are awarded after purchasing a certain product, even after purchasing a product included in a coupon; extra loyalty points are awarded when reaching a minimum purchase value; extra loyalty points are awarded in the event of a purchase within a given day/time slot within a day; extra loyalty points are awarded when choosing a certain purchase channel (e.g. MOP). The conditions to be met and the amount of extra loyalty points that can be obtained are announced in advance within the Application. The basic condition for extra MyMeki incentives is MyMeki membership and identified purchase. The announcement and determination of the conditions of the aforementioned temporary promotions are made at the discretionary right of the Operator.

Points can be used until the first day of the month following day 365 after they are earned; after that date they are automatically deleted. Points expire according to the

order they are earned in, i.e. the points first credited will be deleted first. The maximum number of points that can be stored at any given time in a User account is 9999. If the User exceeds this upper limit by a point-earning purchase, no points will be added beyond the upper limit.

For the time being, the QR code technology required for registering and validating points is only available in restaurants, so there is no possibility to register or redeem points after McDelivery orders, that is home delivery ordered from restaurants.

In the Application, under Loyalty Offers, Users can find the selection of designated products and other occasional offers, if any, available for points, and User can find the Partner vouchers on interface for Partner Loyalty Offers. The Operator has the right to change the selection of these offers at any time, of its own accord, without giving reasons.

To redeem points, in case of Loyalty Offers, click on the “MyMeki” menu item, and in the “Loyalty Offers” section, choose the wanted product or offer from the products, or other offers, if any, within the loyalty program. Then click “Redeem” to generate the redeemable voucher, which can be used for purchases by scanning the QR code or entering the numeric code starting with M, or by clicking on the “Add to basket” button for mobile orders. If the User redeems multiple loyalty offers at the same time, he/she can navigate between the loyalty offer QR codes by swiping. After redemption, loyalty offers can be used within 15 minutes. Loyalty offers within the Application may not be combined with any other discount. One or more loyalty offers are available to Users simultaneously within the Application. For the redeemed points, guests receive the product within the relevant category, or other loyalty offers, if any, depending on the terms of use of the loyalty offer concerned. The number of loyalty points required for using a loyalty offer are set in the Application.

To redeem points, in case of Partner Loyalty Offers, choose the wanted offer from the available Partner Loyalty Offers within the loyalty program on the interface. Then click “Redeem” to generate loyalty program transaction and as a result of the transaction get a unique alphanumeric code or QR code or a downloadable file and with this can use the Partner voucher acquired with the given Partner Loyalty Offer. If the voucher can be used on the online interface of a third party (i.e. the Partner), an external link leading to the Partner's interface will appear on the interface of the redeemed loyalty offer, and when clicked, the link will open outside the Application, in a browser. The list of loyalty program transactions made on the Partner Loyalty Offers interface can be accessed by clicking on “Redeemed Offers” within the interface or “Active Redemptions” in the loyalty offer view, which by default leads to digital loyalty offers/transactions with Active status redeemed by the User. A given Partner Loyalty Offer is set to Active status after a successful transaction, and the code/QR code/file received during the redemption is available under the corresponding transaction. The redeemed Partner Loyalty Offer/transaction is set to “Expired” status after the date specified as the validity period or in the event that the User voluntarily declares the use of the code/QR code/file for the transaction by

clicking on and confirming the “I have used” button before this date. After that, the details of the Partner Loyalty Offer according to the transaction can no longer be viewed on the Partner Loyalty Offer interface. In the Application, one or more Partner Loyalty Offers are available to Users at the same time. The loyalty point limits required to use the loyalty offers are included in the Application interface. The Operator reserves the right to renew the Partner Loyalty Offer, including allowing the User to obtain the same offer at a later date under different conditions (loyalty point value, validity period).

The Operator shall not be liable for any damages incurred by the User in connection with the use of Partner Loyalty Offers on the Partners' online platform, including, but not limited to, any damages resulting from the temporary or permanent unavailability of the Partner's online platform for any reason, the inability to validate the voucher obtained in the Partner Loyalty Offer on the Partner's online platform, the non-performance, delayed or defective performance of the product and/or service.

In cases specified by the Operator, points can also be redeemed according to a mechanism different from those described above (solely apart from the MyMeki menu item), in which cases the User is entitled to redeem points and earn loyalty offers according to the mechanism and terms of the relevant MyMeki promotion (hereinafter: Other MyMeki promotional loyalty offers), which is to be determined by the Operator and communicated to the User within the relevant promotion.

The validity periods and terms of redemption for loyalty offers may differ by offer. Details of redemption for a given loyalty offer can be found within the Application after opening the relevant loyalty offer (including Other MyMeki promotional loyalty offers). The Operator shall not bear any liability for misunderstandings arising from the difference in specific terms of use for loyalty offers (including other MyMeki promotional loyalty offers).

Only registered Users may redeem loyalty points if they have also given their additional consent applicable to the loyalty program. Loyalty points are not transferable to any other User or other digital loyalty card, are not tradable and cannot be exchanged for cash.

If a loyalty offer is taken within the Application without the transaction being finalised, the loyalty offer remains redeemable on a subsequent transaction, without further point deductions, by the end of the last day of the month (until 11:59 p.m.) when the loyalty offer is redeemed, or in case of temporary promotion until the stock lasts, as follows: The offer will appear under "Unused offers" within 2 hours from redemption, if the User clicks on the offer redeemed in the Application but unused offer, a further redemption option without point value appears. This can be used at a subsequent purchase on one occasion without any point deduction, within the validity period of the relevant loyalty offer. Redeemed points cannot be credited.

After signing in the Application, Users will find the balance of their available points in the top right corner, and clicking on it, they can find the history of points earned and redeemed on the loyalty card.

Loyalty offers are updated according to the current offer intended for the User every time the Application is opened, provided that an internet connection of sufficient bandwidth is given. If the Application was not closed during a previous session, or the loyalty offers are not updated on the User's mobile phone due to insufficient bandwidth of the internet connection, currently invalid offers might appear in the Application, for which no responsibility is taken by the Operator. It is within the User's responsibility to check if loyalty offers are still valid. The Operator shall not bear any liability for current availability of the loyalty offers in the Application or for any misunderstanding in this regard.

Points can be redeemed directly with a participating McDonald's restaurant (for certain other deals, the place of point redemption is not specified, details of other deals are always contained in the specific terms of use applicable to the deal concerned), and the agreement on the sale and purchase of the products is also made between the User and the McDonald's restaurant which takes the order, which is operated by Progress Restaurant Chain Ltd. or any of its franchisees within the MyMeki loyalty program. The preparation and handover of the products is within the responsibility of the restaurant where the User takes them over. The availability of any product depends on whether it is sold in the restaurant where the User takes over the order. Some restaurants do not sell all products. Certain offers are not necessarily available for all orders, at all points of sale. If a purchase using a loyalty offer is made for takeaway, including McDrive® orders, a takeaway fee is charged once for each purchase. The amount of this takeaway fee should be clarified in the restaurant before the purchase.

Partner Loyalty Offers are redeemed (obtained in exchange for MyMeki loyalty points) on the interface within the Application, and the actual use of the voucher obtained by redeeming the loyalty offer is in the place, manner and within the deadline specified in the description of the loyalty offer and in the description available by clicking on the "Terms of Use" label placed there.

If a User has a question related to the loyalty program or the points, they can request an investigation into the case at [mcdonaldsapp@hu.mcd.com](mailto:mcdonaldsapp@hu.mcd.com), by sending a copy of the receipt (including a photo). Questions are handled by the Operator. For details, see the Privacy Notice.

Users may submit their questions and feedback regarding Partner Loyalty Offers, the operation of McDonald's mobile application or the Partner Loyalty Offers to [mcdonaldsapp@hu.mcd.com](mailto:mcdonaldsapp@hu.mcd.com). However, if the User is unable to use the voucher for any reason within the Partner's sphere of interest, they may report their comments or complaints to the Partner at the Partner contact details provided in the information

available by clicking on the “Terms of Use” in the description of the given Partner Loyalty Offer.

The Operator is entitled to take any measures it deems appropriate, including potential removal or suspension of the User’s profile, account or accumulated points, if it perceives any suspicious activity affecting the User’s account. It is in the Operator’s powers to define what suspicious activity means, and to specify and apply the relevant terms. Suspicious activity includes, in particular:

- (i) any activities which are illegal or in bad faith;
- (ii) the provision of untrue or misleading information or any attempt to do so; any false statements made to the Operator or a participating restaurant; or
- (ii) selling, transferring, earning any reward, benefit or point or offering the sale, transfer or earning of the same in way that is not compliant with these terms; or
- (iv) earning or redeeming an excessive amount of points (in a fraudulent way or otherwise).

The Operator and the participating restaurants reserve the right not to give or receive points whenever they have reason to believe that the Application or the points have been abused.

If the User dies, the profile is automatically terminated, and all earned but unused points are cancelled. If the Operator is credibly informed that the User has deceased, it cancels the profile. In the case of such a cancellation, the Operator is not liable for any damage suffered by any person.

The User can delete their profile in the Application at any time by selecting the item “Delete profile”. After confirmation of the deletion, all loyalty points accumulated in the account are immediately and irrevocably cancelled. Expired and cancelled points cannot be paid for.

The Operator reserves the right to amend the terms of the MyMeki loyalty program at any time, without giving reasons, and also to temporarily suspend or even terminate the MyMeki loyalty program if it cannot further operate the MyMeki loyalty program temporarily or permanently, for events or circumstances falling beyond its reasonable control, or otherwise does not wish to do so.

### **External links**

The Application includes external links. However, the placement of any external links does not automatically mean that the Operator has any relationship to such websites, other applications or their owners. The Operator does not assume any responsibility for such websites, applications or the information available on/in them.

## **Third-party applications and software**

The Application can be downloaded via the Apple App Store or the Google Play webstore. General terms and conditions of the Apple App Store are available via the following link: <https://www.apple.com/legal/internet-services/itunes/hu/terms.html>. General terms and conditions of the Google Play webstore are available via the following link: [https://play.google.com/intl/hu\\_hu/about/play-terms.html](https://play.google.com/intl/hu_hu/about/play-terms.html). When using the Application downloaded from the Apple App Store or the Google Play webstore, the User acknowledges to have read and understood the general terms and conditions of the Apple App Store or the Google Play webstore as available from time to time via the above links, and they accept their provisions, in particular those on the use of the Apple App Store or the Google Play webstore as binding upon themselves.

By accepting these Terms of Use, the User accepts that the Operator cannot influence the policies of the Apple App Store or the Google Play webstore in any way whatsoever. Should the above-mentioned policies, the operation of these corporations, or the availability of the Application change, the Operator will not assume any responsibility in this regard. The User may not request any indemnification for damage incurred in connection with the use of a third-party software or application (e.g. iOS, Android, Google, Apple App Store, Google Play, etc.) or due to faults in the operation of the Application.

## **Data protection**

The Operator declares that it shall respect the Users' personal data, and ensure their protection. By using the Application, the User fully accepts and acknowledges that their data are being used in line with these Terms of Use and the Privacy Notice available at <https://www.mcdonalds.com/hu/hu-hu/adatkezelesi-tajekoztato-.html>.

## **Further liability and indemnification**

It is the User's task to ensure and meet any technical conditions required on the user's part, as specified above or beyond those. The Operator cannot be held responsible for any failure to meet these technical conditions. Also, the Operator will not bear any responsibility for any data loss or fault of the device due to the use of the Application. The Operator will not bear any responsibility for data or information provided or displayed by any third-party software linked to the Application. The Operator does not guarantee the uninterrupted or error-free operation of the Application, and the Operator does not assume liability for any errors arising due to a force majeure circumstance. Similarly, the Operator cannot be held liable for any resulting data loss or loss of contents, either.

## **Miscellaneous**

Any issues not regulated in these Terms of Use shall be governed by the effective Hungarian laws, in particular but not limited to the provisions of Act V of 2013 on the

Civil Code, Act LXXVI of 1999 on Copyrights, Act CVIII of 2001 on Electronic Commerce and on Information Society Services and Government Decree 45/2014 (26 February) on the Detailed Rules of Contracts Between Consumers and Businesses.

### **Contact and support**

Support to the Application is provided by the Operator and its contractors on weekdays, from 9 a.m. to 5 p.m. Please send any questions and inquiries related to the operation of the Application and other feedback via e-mail to the following email address: [mcdonaldsapp@hu.mcd.com](mailto:mcdonaldsapp@hu.mcd.com) or via "Report a Problem" page under "Help & Support" by clicking on the "More" menu item on the main screen of the McDonald's mobile app where information essential for troubleshooting (e.g. the phone's technical data) will be automatically inserted into the message.

February 200, 2026

Progress Promotion Ltd.

## **Annex: List of mediation boards**

**The consumers can turn to the following mediation boards based on their home address/ place of stay (in case of non-natural person consumer based on the registered place) to resolve their consumer legal disputes**

### **Name and registered seat of the mediation board**

### **Territorial capacity**

#### **Budapest Mediation Board**

Address: H-1016 Budapest, Krisztina krt. 99. I. em. 111.

Postal address: H-1253 Budapest, PO Box: 10

Email: [bekelteto.testulet@bkik.hu](mailto:bekelteto.testulet@bkik.hu)

Telephone: +36 1 488 2131

Website: [www.bekeltet.bkik.hu](http://www.bekeltet.bkik.hu)

**Budapest**

#### **Baranya County Mediation Board**

Address: H-7625 Pécs, Majorossy I. u. 36.

Postal address: H-7625 Pécs, Majorossy I. utca 36.

Email: [info@baranyabekeltetes.hu](mailto:info@baranyabekeltetes.hu)

Telephone: +36 72 507154

Website: [www.baranyabekeltetes.hu](http://www.baranyabekeltetes.hu)

**Baranya County**

**Somogy County**

**Tolna County**

#### **Borsod-Abaúj-Zemplén County Mediation Board**

Address: H-3525 Miskolc, Szentpáli u. 1.

Postal address: H-3501 Miskolc, PO Box: 376

Email: [bekeltetes@bokik.hu](mailto:bekeltetes@bokik.hu)

Telephone: new cases: +36 46 501 091

Cases in progress: +36 46 501 871

Website: [www.bekeltetes.borsodmegye.hu](http://www.bekeltetes.borsodmegye.hu)

**Borsod-Abaúj-Zemplén County**

**Heves County**

**Nógrád County**

#### **Csongrád-Csanád County Mediation Board**

Address: H-6721 Szeged, Párizsi krt. 8-12.

Postal address: H-6721 Szeged, Párizsi krt. 8-12.

Email: [bekelteto.testulet@cskik.hu](mailto:bekelteto.testulet@cskik.hu)

**Békés County**

**Bács-Kiskun County**

**Csongrád-Csanád County**

Telefon: +36 62 549 392

Website: [www.bekeltetes-csongrad.hu](http://www.bekeltetes-csongrad.hu)

### **Fejér County Mediation Board**

Address: H-8000 Székesfehérvár, Hosszúséta tér 4-6.

Postal address: H-8000 Székesfehérvár, Hosszúséta tér 4-6.

Email: [bekeltetes@fmkik.hu](mailto:bekeltetes@fmkik.hu)

Telephone: + 36 22 510 310

Website: [www.bekeltetesfejer.hu](http://www.bekeltetesfejer.hu)

### **Győr-Moson-Sopron County Mediation Board**

Address: H-9021 Győr, Szent István út 10/A.

Postal address: H-9021 Győr, Szent István út 10/A.

Email: [bekelteto.testulet@gymismkik.hu](mailto:bekelteto.testulet@gymismkik.hu)

Telephone: +36 96 520 217

Website: [www.bekeltetesgyor.hu/hu](http://www.bekeltetesgyor.hu/hu)

### **Hajdú-Bihar County Mediation Board**

Address: H-4025 Debrecen, Vörösmarty u. 13-15.

Postal address: H-4025 Debrecen, Vörösmarty u. 13-15.

Email: [bekelteto@hbkik.hu](mailto:bekelteto@hbkik.hu)

Telephone: +36 52 500 710; +36 52 500 745

Website: [www.hmbekeltetes.hu](http://www.hmbekeltetes.hu)

### **Pest County Mediation Board**

Address: H-1055 Budapest, Balassi Bálint utca 25.  
IV./2.

**Fejér County**

**Komárom-Esztergom County**

**Veszprém County**

**Győr-Moson-Sopron County**

**Vas County**

**Zala County**

**Jász-Nagykun-Szolnok County**

**Hajdú-Bihar County**

**Szabolcs-Szatmár-Bereg County**

**Pest County**

Postal address: H-1055 Budapest, Balassi Bálint utca  
25. 25. IV/2.

Email: [pmbekelteto@pmkik.hu](mailto:pmbekelteto@pmkik.hu)

Telephone: +36 1 792 7881

Website: [www.pestmegyeibekelteto.hu](http://www.pestmegyeibekelteto.hu)