

## **KINGSTON RESTAURANTS LIMITED**

### **SECTION 172(1) STATEMENT**

The directors believe they have acted in a way they consider, in good faith, to promote the success of the company for the benefit of its members as a whole (having regard to the stakeholders and matters set out in s172(1)(a-f) of the Companies Act).

The success of the Company is the driving factor behind the decisions made by the Directors. Decision making processes are structured to enable the Directors to evaluate the merit of proposed business activities and the likely consequences of its decisions over the short, medium, and long term.

#### **Our employees**

Our people are key to our success. We work hard to create opportunities for all our people, regardless of gender, age, or life stage. Understanding how our people feel about McDonald's is vital. It helps us ensure that we are giving them the right support to achieve their potential and to serve our customers well. We undertake quarterly surveys and with all our restaurant staff and managers to drive the conversation about how they feel at work. We also conduct regular "Love to listen" surveys to check how satisfied our employees are with their jobs.

#### **Our customers**

Our customers are the reason for our existence and we therefore strive to provide high quality food and service, in a clean, welcoming environment, at a great value.

#### **Our suppliers**

Long-term commitments with our suppliers has enabled them to grow with us and drive positive change within their own businesses. The company recognises that relationships with suppliers are important to its long-term success and is briefed on supplier feedback and issues on a regular basis.

#### **Communities and environment**

The director carefully considers the impact of the business on communities and the environments in which the Company operates. We collect litter in the local area around our restaurants. Recycling units are installed around our restaurants and our paper cups are sent to specialist recycling centres in the UK. Our new paper straws are now 100% recyclable. Our cooking oil is recycled to convert it to bio diesel. We are aware of our responsibility in this area, and will see the introduction of more initiatives.

In line with the government's streamlined energy and carbon reporting requirements we are required to report our organisation's carbon emissions for the period 1<sup>st</sup> January 2020 to 31<sup>st</sup> December 2020.

We have set this year as our baseline year and reported our total emissions using the financial control boundary. Our methodology aligns with Defra's Environmental reporting guidelines (2019) and uses the government's greenhouse gas (GHG) reporting conversion factors (2020) to quantify emissions.

#### **Business conduct**

In all our activities the director requires that our employees and suppliers conduct business with the highest ethical and professional standards by adhering to our Standards of Business Conduct set by McDonald's Corporation.