

PREMIUM RESTAURANTS LIMITED

SECTION 172(1) STATEMENT

The directors believe they have acted in a way they consider, in good faith, to promote the success of the company for the benefit of its members as a whole (having regard to the stakeholders and matters set out in s172(1)(a-f) of the Companies Act).

The success of the company is the driving factor behind the decisions made by the directors. Decision making processes are structured to enable the directors to evaluate the merit of proposed business activities and the likely consequences of its decisions over the short, medium and long term.

Our employees

Our people are key to our success. We are committed to creating an inclusive working environment that provides opportunities for people of all ages and backgrounds to develop rewarding careers. We continue to invest in recruitment, training, career development and employee wellbeing, recognising that an engaged and motivated workforce is fundamental to delivering excellent customer service.

Employee feedback is actively encouraged through regular engagement surveys, including quarterly restaurant surveys and 'Love to Listen' surveys, enabling the business to respond to feedback and continually improve the working environment.

Our customers

Our customers are the reason for our existence and we therefore strive to provide high quality food and superior service, in a clean, welcoming environment, at a great value.

Our suppliers

Long-term commitments with our suppliers has enabled them to grow with us and drive positive change within their own businesses. The company recognises that relationships with suppliers are important to its long-term success and is briefed on supplier feedback and issues on a regular basis.

Communities and environment

The directors carefully consider the impact of the business on the communities and environment in which the company operates. The company supports local communities through regular litter collection initiatives around its restaurants and seeks to minimise its environmental impact through responsible waste management, recycling and energy efficiency measures.

As a McDonald's franchisee, the company participates in the wider McDonald's environmental initiatives, including programmes to reduce packaging waste, increase recycling and recover used cooking oil for conversion into renewable fuel used within the McDonald's supply chain. The directors continue to consider environmental impacts when making operational and investment decisions.

Business conduct

In all our activities the directors require that our employees and suppliers conduct business with the highest ethical and professional standards by adhering to our Standards of Business Conduct set by McDonald's Corporation.

Disclaimer – the above statement has been prepared by the directors of Premium Restaurants Limited and is not an approved statement from McDonalds Restaurants Limited.