

Crew Trainer Interview & OJE Candidate Guide



Step by step Guide

Interview: You will attend a face to face interview that will last for around 30 minutes. The interview will be based around our Values at McDonald's and the Crew Trainer job role

On the Job Evaluation (OJE): You will then complete a 2 hour OJE working on the floor. This will give the interviewer an insight into how you perform in the restaurant

OJE Training session: You will then work in a customer facing position where you will complete a training session on another employee. Your manager will communicate which station and candidate you will be completing the session on so that you can prepare by reviewing the relevant Fred Module and Verification

3 Step Training Method: You should familiarise yourself with the 3 step training method of **See It, Try It, Check It** as this will be the expected training method to use when completing the training session. More information on this can be found in the Crew Trainer learner journal on <u>Fred</u>

Manager Review: At the end of the session your Manager will review the interview and OJE feedback and if you are successful enrol you onto the Crew Trainer Journey. If unsuccessful, you will receive feedback from your manager